## CENTRE FOR COUNSELLING SERVICES

Centre For Counselling Services (CCS) aims to help and support students explore and manage personal difficulties, acquire the skills and knowledge that will enable them to take full advantage of their experience at Taylor's.

CCS offers a service that is free, confidential, and available to all enrolled students, including individual and group counselling; consultation with parents; special needs support; assistance with referrals to community resources; and crisis interventions.

#### **OUR FOCUS**

We strive to offer our services in an atmosphere that is welcoming and comfortable for all students irrespective of race, ethnicity, age, marital status, sexual orientation, disability, etc.







CCS also offers trainings, mental health talks, workshops, and seminars to equip the campus community with knowledge and skills, in addition to enhancing the personal development of the students and staff.

Centre for Counselling Services (CCS)

Block A. Level 2 (next to Campus Central)





### **OUR SERVICES**



CCS focuses on prevention, intervention, and collaboration. The primary goal of counselling is to help you develop the personal awareness and skills necessary to overcome problems.

The following is a list of some issues inidividuals bring to CCS:

- Academic Concerns
- Alcohol and Substance Abuse / Addiction
- Anxiety and Stress
- Grief, Loss, and Trauma

- Personal Empowerment
- Relatinoships
- Sexuality and Gender Issues
- Risk-Takina Behaviours



Students who come to the centre on an emergency basis receive crisis intervention help from the counsellors. These intervention services may include an initiation of counselling or a referral to additional university and community resources. CCS also provides consultation to faculty and other departmental staff when a student's well-being is of a concern.



CCS offers a range of provisions and support to students with disabilities and special needs, such as: Learning Difficulties: Students with dyslexia, dyspraxia, dyscalculia.

Sensory Impairments: Students who have evesight impairments or are blind, deaf or hearing impaired and speech

impediments.

Physical Disabilities: Students who are physically disabled or with mobility problems.

Mental Health Difficulties: Students who are clinically diagnosed with anxiety, depression or any other mood disorders. Medical Illnesses: Students with epilepsy, diabetes, heart condition or other illnesses.

Neurodevelopmental Disabilities: Students with Attention Deficit Hyperactivity Disorder (ADHD).

Multiple Disabilities: Students with Autism spectrum disorders, Asperger's Syndrome and pervasive

developmental disorders.

Underage: Students who study at university or pre university level below the stipulated age.









# STUDENT WITH SPECIAL NEEDS SUPPORT

**Centre For Counselling Services (CCS)** offers a range of provisions and support to students with special needs. As such, CCS welcomes enquiries from students who has the following clinically diagnosed condition special needs or impairments, such as:

Street Special Needs of Page

**Learning Difficulties:** Students with dyslexia, dyspraxia, dyscalculia.

**Sensory Impairments:** Students who have eyesight impairments or are blind, deaf or hearing impaired and speech impediments.

**Physical Disabilities:** Students who are physically disabled or with mobility problems.

Mental Health Difficulties: Students who are clinically diagnosed with anxiety, depression or any other

mood disorders.

**Medical Illnesses**: Students with epilepsy, diabetes, heart condition or other illnesses.

**Neurodevelopmental Disabilities:** Student with Attention Deficit Hyperactivity Disorder (ADHD).

**Multiple Disabilities:** Students with Autism spectrum disorders, Asperger's Syndrome and pervasive developmental disorders.

**Underage:** Students who study at university or pre university level below the stipulated age.





## THE ROLE OF CCS



Students with various special needs or impairment.



CCS to conduct assessment, follow up/review session to accommodate student needs and their well being via the Student with Special Needs Access Plan.

CCS to liaise with school or relevant stakeholder for support need arrangements.

CCS to provide consultations regarding OKU allowance that offered by Ministry of Higher Education (MOHE) for OKU card holder (Malaysian only).



Prospective students, existing and/or progression students are required to disclose their special needs which applies to both permanent and/or temporal condition of a student.

Students are to provide appropriate documentation (a valid and official report) from a licensed medical specialist to support their special needs and CCS to conduct the assessment.









## ACCOMMODATIONS& SUPPORT NEEDS

- Taylor's shall provide reasonable accommodation and support for student with special needs.
- CCS liaise with school or relevant stakeholder to support.
- · Areas of support:
  - o Physical infrastructure (disabled-friendly)
  - · Designated parking bays
  - Facilities and support of academic needs include scheduling classes, classroom
    arrangement, special flexible arrangement for assessment/exam, exam arrangement
    additional facilities such as seat arrangement in the hall, extra time for exam, alternative
    format for examination paper etc.





