

# Taylor's Pay User Guide

# Contents

1.0 Introduction	3
2.0 Taylor's Pay on Campus Central Portal	4
3.0 Taylor's Pay on Taylor's Mobile	11

## 1.0 Introduction

Taylor's Pay is an online payment service available on Campus Central Portal and the Taylor's Mobile app that allows you to make real-time payments for your fees using your **credit card**, **Maybank EzyPay**, **AmBank Easy Payment Plan**, **current or saving accounts** in any of the participating banks<sup>1</sup>. Taylor's Pay seamlessly integrates with iPay88, an award-winning payment gateway service provider, to enable secure and fast payment processing, coupled with immediate notifications via email and online receipt<sup>2</sup>.

Taylor's Pay allows you to pay from anywhere, anytime via your own internet banking bank account, with no registration required for the service. The service is available 24 hours daily for majority of participating banks at no additional cost to you. Your financial details are securely encrypted and never shared.

Taylor's Pay can be accessed via Campus Central Portal and the Taylor's Mobile app. This user guide provides step-by-step instructions on using Taylor's Pay on Campus Central and Taylor's Mobile.

Notes:

Taylor's Pay currently supports the FPX (Financial Process Exchange) and credit card payment option. FPX is available at more than thirteen
participating banks (for the full list, visit www.paynet.my/fpx/banks-tpa.html). FPX is operated by Payments Network Malaysia Sdn Bhd
(PayNet), a wholly-owned subsidiary of Bank Negara Malaysia. Taylor's Pay uses iPay88, a PCI Data Security Standard and Malaysia Payment
System Act compliant company, as the payment gateway service provider (www.ipay88.com).

<sup>2.</sup> Upon successful payment, your statement of accounts would be updated and payment receipt generated within two hours. You may view these on the Campus Central Portal or Taylor's Mobile.

### 2.0 Taylor's Pay on Campus Central Portal

Campus Central Portal is a web-based application that can be accessed via any HTML 4-compliant web browser. Campus Central is only accessible to students with a valid Student ID. If you require assistance with the password to access Campus Central Portal, please use the Live Chat in the portal or Mobile app to seek help, or submit an <u>online enquiry</u> via the portal.

To use Taylor's Pay from Campus Central, please follow these steps:

 Login to Campus Central Portal via <u>http://campuscentral.taylors.edu.my</u>. Upon login, you will see the landing page shown below. Click on My Information, then Fees Information.



2) You will be redirected to the **Fees Information** page and you can proceed to make payment by clicking on **Taylor's Pay**.

	Pay with Flywire Taylor's Pay	R
Statement of Accounts	Payment Made (Academic)	
Statement of Accou	ints as at 28 Mar 2022	
Fees for Semester 6 (Mar-2022 - Jul-202	<u>2)</u>	
Tuition Fees	10,112.00	
Resource Fee	3,059.00	
Repeat Fees	1,896.00	
(+/-) Adjustments	0.00	1
Less : Deductions	0.00	
Amount Payable	15,067.00	1
Less : Payment / Excess	0.00	1
TOTAL PAYABLE	15,067.00	

3) Email and contact information would be auto-populated based on student records database. You may specify a different email or contact number, and then check the checkbox to agree with the terms and conditions. You may choose to make full payment by selecting Payable Amount or for partial payment click on Other Amount. Click on Proceed to initiate payment.

	Taylor's Pay		
	Payment Summ	hary	
Payment for Semester 3 (a	s at 1 Apr 2022 11	:58AM)	
Student Name			
Email		]	
Contact Number	[		
Payment Description	34005 Ser	m 3 as at 1 Apr 2022	
Payment Amount 🛛 🔍 Payal	ole Amount	RM 20,606.00	
Othe	r Amount		
All late payments (full/pa	tial) will be subject to	late payment penalty charges.	
Please click here for more	details		
By clicking Proceed, you w	II be redirected to iPay	/88 to complete your payment.	
✓ I agree with the Terms	& Conditions. For Fee	s Guide, please click h <mark>ere</mark>	
Back to Statement of Accounts	]	Proce	eed
User Gu	ide   Frequently Aske	d Questions	

4) You will be directed to iPay88's page. Taylor's Pay uses iPay88 as the payment gateway service provider to enable secure and fast payment processing. Confirm the **Summary of Transaction**. Choose your preferred payment method (credit / debit card or online banking).

Simple, Convenient, Secure,
"iPay88 is Online Payment Service provided by Mobile88.Com Sdn. Bhd.
Available Payment Method:
Credit / Debit Card Online Banking
Summary Of Transaction
Net Charges MYR 20,606.00
Reference No / Payment ID TX52111648808410031 / T113218836322 🔳
Credit / Debit Card Details
Timeout: 04:49
Cardholder Name Example ?
Credit / Debit Card No.
CVC/CVV2 CVC/CVV2
Expiry Date
Card Issuing Country Malaysia 🗸
Card Issuing Bank Please Select 🗸
I agree to save my credit / debit card information for next purchase.
Kindly check this box if you want to assign a password.
I authorize TAYLOR'S UNIVERSITY SDN BHD to debit the above net charges from my credit / debit card and I have read &
agreed to iPay88 Privacy Statement.
Note: "TAYLOR'S UNIVERSITY SDN BHD" will be shown on your credit / debit card statement
» Proceed Cancel

5) For credit / debit card payment, select your preferred payment network, Visa / Mastercard, AmBank Easy Payment Plan or Maybank EzyPay. Fill up the payment details and click on Proceed.

	Simple, Convenient, Secure, "iPay88 is Online Payment Service provided by Mobile88.Com Sdn. Bhd.
Available Payment Metho	od:
Credit / Debi	t Online Banking
	648808410031 / T113218836322
Cre	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Cardholder Name	Example (2)
Credit / Debit Card No.	The second se
CVC/CVV2	
Expiry Date	- •
Card Issuing Country	Malaysia 🗸
Card Issuing Bank	Please Select
I agree to save my credit	/ debit card information for next purchase.
	ou want to assign a password.
I authorize TAYLOR'S UN	IVERSITY SDN BHD to debit the above net charges from my credit / debit card and I have read &
agreed to iPay88 Privacy S	tatement.
Note: "TAYLOR'S UNIVE	RSITY SDN BHD" will be shown on your credit / debit card statement  Proceed  RCITY SDN BHD" will be shown on your credit / debit card statement

i.

 For online banking, select preferred bank from which you wish to make the payment from, by selecting it from the Select Bank drop-down list. Check on payment details and click on Proceed.

g
2
7
nd Conditions.

		1
Select Bank	-	
Affin Bank		•
Alliance		
Ambank		
Bank Islam		
Bank Rakyat		
Bank Simpanan Nasional	Е	
CIMB Bank (Offline)		
Hong Leong		1
HSBC		1
Kuwait Finance House		9
Maybank		×
Muamalat		
OCBC		
Public Bank		
	Ŧ	
Select Bank 💌		
	-	

1

7) You will be directed to your respective internet banking account login page according to the bank of your choice. Proceed to login, check the payment details, request for TAC and complete the payment (these steps may vary between banks – please follow the instructions provided by your bank).

Please note that the merchant name at this point should say "Mobile88.com Sdn Bhd 01".

maybank2u.com	Cancel English   Bahasa Malaysia
	English   Danasa Malaysia
Welcome	
Log in to Maybank2u.com online bu Note: • You are in a specified size. Username: Next Don't have a Maybank2U account? Cick here for information on opening an	

 Once you have completed the payment at your internet banking page, you will be redirected to the Taylor's portal, specifically the Transaction Summary page. After checking the summary, click on Back to Statements of Accounts button to return to the Statement of Accounts page.

Fees Information	
Programme:	Bachelor of Science (Honours) (Food Science with Nutrition)
Semester / Term:	6 (Mar-2018 - Jul-2018)
	if you did not register online for module(s) within the stipulated timeline. of Accounts for the updated fees. Thank you.
	Online Payment
	Transaction Summary
Reference Number	TX73021517993858003
Payment Amount	RM 11,021.00
Payment Description	29005 Sem 6 as at 7 Feb 2018
Transaction ID	T136115262900
AuthCode	1802071659040014
Payment Status	Success
	Back to Statement of Accounts

9) You can view the updated Statement of Accounts, reflecting the recent payment made.

Fees Information	
Programme: Dachelor of Science (	Honours) (Food Science with Nutrition)
Semester / Term: 6 (Mar-2010 - Jul-2010	))
Invoice is not available if you did not register o Kindly refer to Statement of Accounts for the upo	inline for module(s) within the stipulated timeline. Iated fees.
Statement of Accounts	Payment Made (Academic)
Statement of Acco	ounts as at 7 Feb 2018
Fees for Semester 6 (Mar-2018 - Jul-2013	3)
Tuition Fees	11,160.00
Resource Fee	3,785.00
Repeat Fees	3,348.00
(+/-) AdJustments	(3,272.00)
Less : Deductions	(4,000.00)
Amount Payable	11,021.00
Less : Payment / Excess	(11,021.00)
TOTAL PAYABLE	0.00
REMARKS:	
1) All amount shown is in Malays	lan Ringgit (MYR).
	Print

Please note that occasionally the payment status may take up to two hours to update due to delayed network transmission (e.g. internet congestion) or client-side issues (e.g. browser closed unexpectedly during transaction).

10) Simultaneously, you should receive an email from Taylor's Pay (<u>no-reply@taylors.edu.my</u>) confirming your payment status. (This is a computer-generated email. Please do not reply to this email. For further clarifications, please use the Live Chat in the portal or Mobile app to seek help, or submit an <u>online enquiry</u> via the portal.

Thank you for making an or	line payment for your fees. Please find the payment details below. Please keep this email for future reference.
Reference Number : Payment Amount : Payment Description : Transaction ID :	TX73021517993858003 11,021.00 36000 Sem 8 as at 7 Feb 2018 T136115422000
	kindly navigate to 'Payment Made' section at Campus Central.
This is a computer please contact Car	r-generated email. Please do not reply to this email. For further clarifications, mpus Central.
If you need any further clar	ifications, please do not hesitate to contact us at Taylor's University.
Thank you.	
Yours Sincerely,	
Taylor's Pay	

#### 3.0 Taylor's Pay on Taylor's Mobile

Taylor's Mobile is the mobile app created for Taylor's students. Designed to be a pocket companion to all things Taylor's, it's lite and easy-to-use, and allows you to access essential information on the fly. To download Taylor's Mobile app, go to Google Play or Apple App Store.

1) Login to Taylor's Mobile using your Student ID and password. Your default password is Malaysian MyKad Number (without dashes) or international student passport number (all caps).



2) Click on the **Fees** button to access your **Statement of Accounts**.

	ntact Information 🔮	
	Student Card	(
ø	Notifications	
Ŭ	Timetable View	
•	Attendance Marking	
Ś.	Fees	Taylor's Pay

3) Once you are satisfied with the details on your Statement of Accounts, you can proceed to make payment. Click on **Taylor's Pay**.

	9 tan
Bachelor of Business (Honours) Ba	inking and Fina
Programme: Bachelor of Busines Banking and Finance	ss (Honours)
Semester: 3 - (Mar-2022 - Jul-2022)	)
Invoice	-
Statement of Accounts	
Taylor's Pay Pay with	
Statement of Accounts as at	t 2 Apr 2022
Statement of Accounts as al Fees for Semester 3 (28 Mar 2022 - 3	t 2 Apr 2022 3 Jul 2022)
Statement of Accounts as at	t 2 Apr 2022
Statement of Accounts as al Fees for Semester 3 (28 Mar 2022 - 3 Tuition Fees	t 2 Apr 2022 <u>3 Jul 2022)</u> 11,088.0
Statement of Accounts as al Fees for Semester 3 (28 Mar 2022 - 3 Tuition Fees Resource Fee	t 2 Apr 2022 3 Jul 2022) 11,088.0 3,060.0
Statement of Accounts as al Fees for Semester 3 (28 Mar 2022 - 3 Tuition Fees Resource Fee International Student Annual Fee	t 2 Apr 2022 3 Jul 2022) 11,088.0 3,060.0 2,300.0
Statement of Accounts as al Fees for Semester 3 (28 Mar 2022 - 3 Tuition Fees Resource Fee International Student Annual Fee Repeat Fees	<b>2 Apr 2022</b> 3 Jul 2022) 11,088.0 3,060.0 2,300.0 4,158.0
Statement of Accounts as al Fees for Semester 3 (28 Mar 2022 - 3 Tuition Fees Resource Fee International Student Annual Fee Repeat Fees (+/-) Adjustments	t 2 Apr 2022 3 Jul 2022) 11,088.0 3,060.0 2,300.0 4,158.0 0.0
Statement of Accounts as al Fees for Semester 3 (28 Mar 2022 - 3 Tuition Fees Resource Fee International Student Annual Fee Repeat Fees (+/-) Adjustments Less : Deductions	<b>t 2 Apr 2022</b> <b>3 Jul 2022)</b> 11,088.0 3,060.0 2,300.0 4,158.0 0.0 0.0

 Email and contact information would be auto-populated based on student records database. You may specify a different email or contact number, and then check the checkbox to agree with the terms and conditions. Click on Proceed to initiate payment.

2.5:45PM) DENT A as at 2 Apr 2022 RM 20,606.00
DENT A
as at 2 Apr 2022
RM 20,606.00
nent penalty es & Finance >
to iPay88 to

5) You will be directed to iPay88's page. Taylor's Pay uses iPay88 as the payment gateway service provider to enable secure and fast payment processing. Confirm the **Summary of Transaction**. Choose your preferred payment option (credit / debit card or online banking).

	Fees =		Fees	
	Summary Of Transaction Net Charges MYR 20,606.00		Very Summary Of Transaction Net Charges MYR 20,606.00 at	
Л	Payment Option		Payment Option	
1	Internet Banking	ł.	Select payment	0
	Timeout in : 04:15		Se Credit / Debit Card	0
	Select Bank  By Clicking on the "Proceed" button below, you agree to FPX's Terms and Conditions.	$\overline{\lambda}$	Credit Card (Ambank:EPP)	0
	» Proceed Cancel	2	Credit Card (Maybank Instalment)	0
	FPX		FPX	۲

6) Choose your preferred bank from which you wish to make the payment from, by selecting it from the **Select Bank** drop-down list. Check on payment details and click on **Proceed**.

Fees E Select Bank	
Summary Of Transaction Affin Bank	
Net Charges MYR 20,606.00   Agrobank	
Payment Option  FPX  Alliance Bank (Pe	rsonal)
Internet Banking <b>FPX</b> B Ambank	
Timeout in : 04:15 Bank Islam	
Select Bank Select Bank Muamalat	
By Clicking on the "Proceed" button below, you agree to FPX's Terms and Conditions. Bank Rakyat	
* Proceed Cancel BSN	
Hong Leong Ban	:
HSBC Bank	

Net Charges	MYR 20,606.00 🗷
Payment Option	1
РX	~
	Timeout in : 04:31
Individual Accour	
Maybank2U	nt
Maybank2U By Clicking on the "	
Maybank2U By Clicking on the " and Conditions.	nt

7) You will be directed to your respective internet banking account login page according to the bank of your choice. Proceed to login, check the payment details, request for TAC and complete the payment (these steps may vary between banks – please follow the instructions provided by your bank).

Please note that the merchant name at this point should say "Mobile88.com Sdn Bhd 01".

ees	
Cancel Cancel English   Bahasa Malaysia	maybank2u.com cancel
Welcome	FPX Payment
Log in to Maybank2u.com online banking Note: • You are in a secured stite	Note You are in a secured site.
Username: Next Don't have beid?u account? Click the or hiomation on opening an account	From account: 12345678910 SA Merchant MoBILEBB.COM SDN BHD 01 Name: Payment T138618527800 C
Security information:	Transaction 1803/5/14/6/0423 U: Amount Ruhr 0/05/30 Fee Amount: RM0.00 GST Amount: RM0.00 TAC: Request for TAC
ybank2u.com	Confirm or Go back

8) Once you have completed the payment at your internet banking page, you will be redirected to the Taylor's Pay, specifically the Transaction Summary page. After checking the summary, click on OK button to return to the Statement of Accounts page.

- 9) You can view the updated Statement of Accounts, reflecting the recent payment made. Please note that occasionally the payment status may take up to two hours to update due to delayed network transmission (e.g. internet congestion) or client-side issues (e.g. browser closed unexpectedly during transaction).
- 10) Simultaneously, you should receive an email from Taylor's Pay (<u>no-reply@taylors.edu.my</u>) confirming your payment status. (This is a computer-generated email. Please do not reply to this email).

Thank you for making an online payment for your fees. Please find the payment details below. Please keep this email for future reference.		
Reference Number : Payment Amount : Payment Description : Transaction ID : Payment Status :	TX73021517993858003 11,021.00 36000 Sem 8 as at 7 Feb 2018 T136115262900 Success	
To print a receipt, kind	ly navigate to 'Payment Made' section at Campus Central.	
This is a computer-gen Central.	erated email. Please do not reply to this email. For further clarifications, please contact Campus	
Yours Sincerely, Taylor's Pay		

If you require further assistance, please use the Live Chat in the portal or Mobile app to seek help, or submit an <u>online enquiry</u> via the portal.

-End of Document-