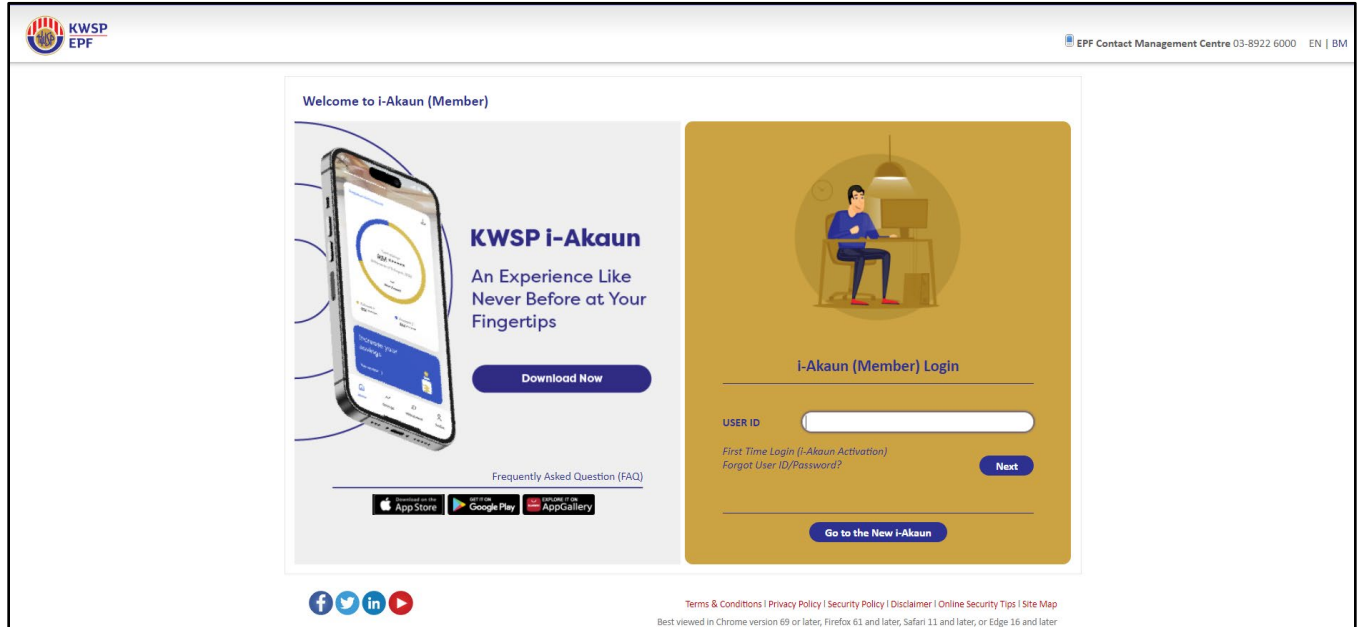




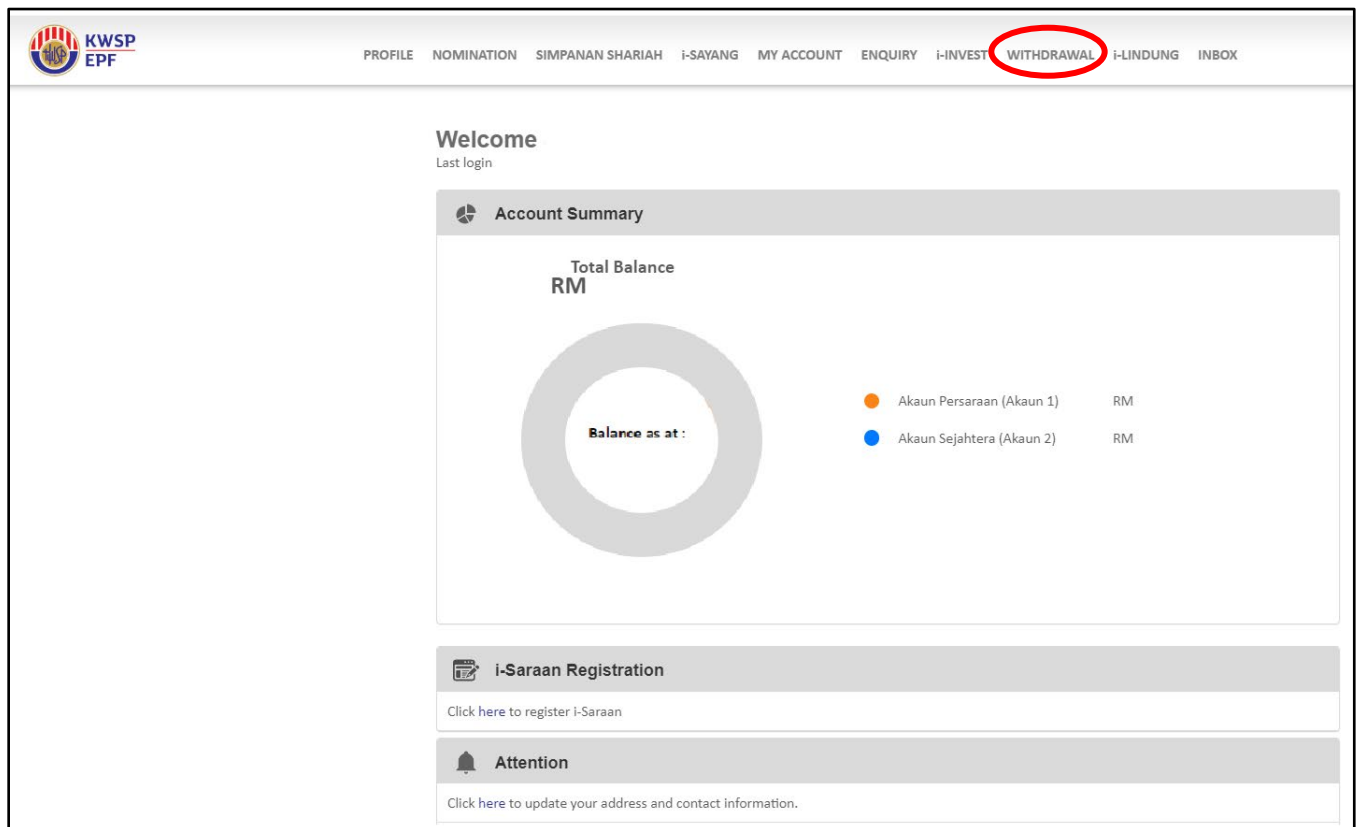
Application for EPF Education Withdrawal (e-Withdrawal)

EPF Member Guide

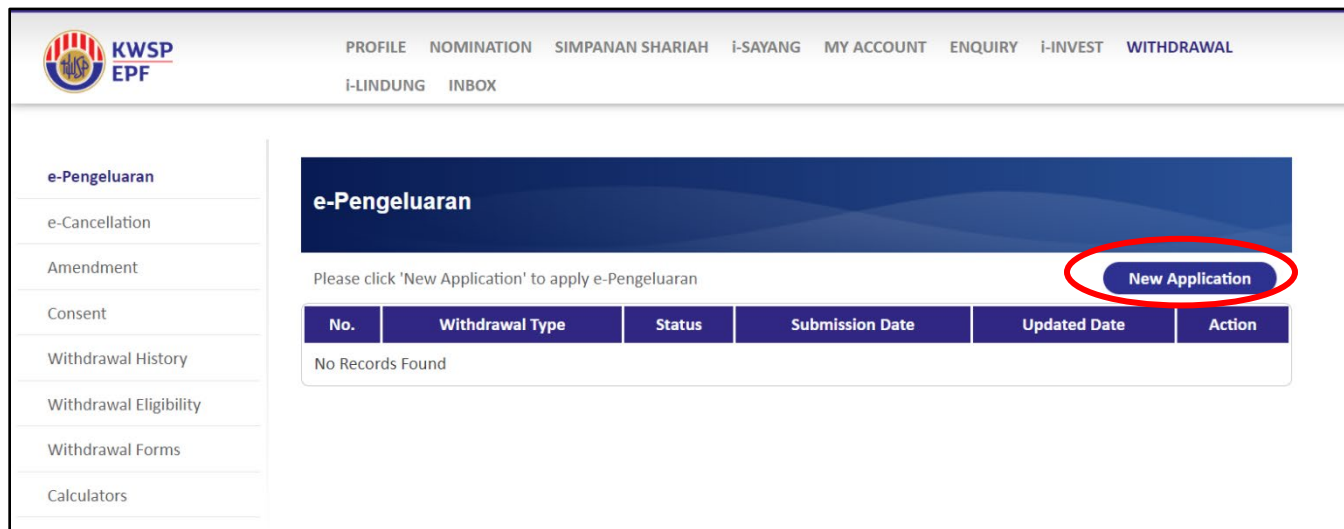
1. Login to [i-Akaun \(Member\) page](#) and key in your user ID and password.



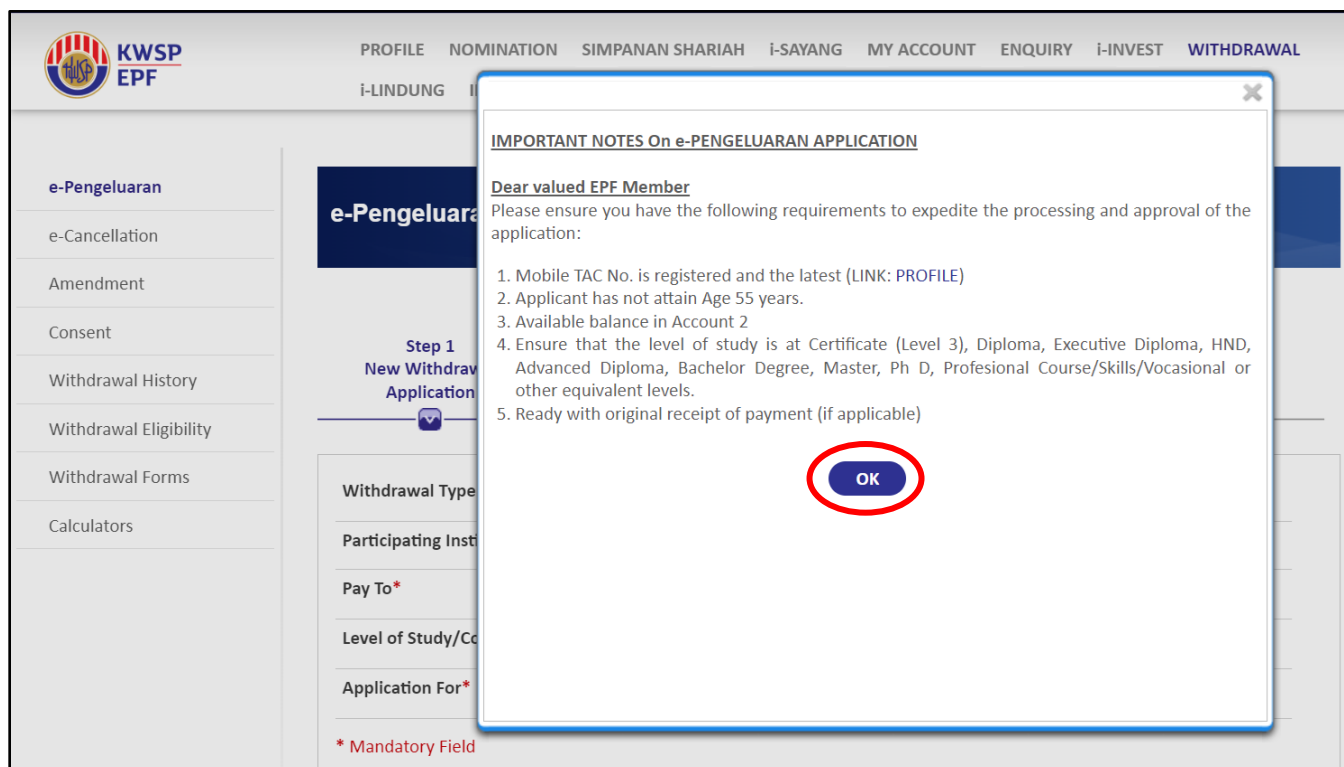
2. Click on **'Withdrawal'**.



3. On the e-Pengeluaran page, click on the 'New Application' button.



4. 'IMPORTANT NOTES ON e-PENGELUARAN APPLICATION' window will appear. Please read the important notes and click 'OK'.



Members have three (3) e-withdrawals options to choose from e-Pengeluaran:

- i. Higher Learning Institution for UNPAID FEES
- ii. Self-Reimbursement for PAID FEES
- iii. Higher Learning Institution and Self Reimbursement for UNPAID and PAID FEES

Higher Learning Institution for Unpaid Fees

1. If the member would like to use e-Pengeluaran for UNPAID FEES, please follow the steps below and click on the **'Next'** button.

e-Pengeluaran

Step 1
New Withdrawal Application

Step 2
Member Information and Eligible Amount

Step 3
Withdrawal Summary

Step 4
Withdrawal Acknowledgement

Withdrawal Type* : Education (?)

Participating Institution* : TAYLOR'S UNIVERSITY (?)

Pay To* : Higher Learning Institution

Level of Study/Course* : Higher Learning Institution

Application For* : Higher Learning Institution & Self Reimbursement

Course Start Date* : 29/04/2024

Course Completed/Quit/Failed Date* (?) : 30/06/2024

* Mandatory Field

Next

Search "TAYLOR'S UNIVERSITY"

Choose "Higher Learning Institution"

Refer to student's Offer Letter and student's Study Plan

2. Click on the '**Accept**' button to proceed after reading the '**Terms and Conditions**'.

The screenshot displays the 'e-Pengeluaran' application interface. A modal dialog titled 'Terms and Conditions' is open, listing eight terms. The 'ACCEPT' button at the bottom of the dialog is circled in red. The background application form is partially visible, showing fields for 'Withdrawal Type', 'Participating Institution', 'Pay To', 'Level of Study/Course', 'Application For', 'Course Start Date', and 'Course Completion Date'. A 'Next' button is located at the bottom of the form.

e-Pengeluaran

Step 1
New Withdrawal Application

Withdrawal Type

Participating Institution

Pay To*

Level of Study/Course

Application For*

Course Start Date

Course Completion Date* (?)

*** Mandatory Field**

Terms and Conditions

1. Member's age and balance in Account 2 are in accordance with the current withdrawal terms.
2. The student is pursuing/have completed studies at the participating e-Pengeluaran Higher Learning Institution(HLI); and/or
3. The student has obtained education loan and has loan balance with the participating e-Pengeluaran Education Loan Provider (ELP).
4. The approved level of study is based on the withdrawal eligibility requirements stipulated by the EPF.
5. Approval will be based on verification from the HLI/ELP.
6. EPF reserves the right to request for member's thumbprint authentication at the EPF Office/Financial Institution based on the e-Pengeluaran Terms and Conditions.
7. The withdrawal payment is via Direct Crediting.
8. Application fulfils the Terms and Conditions of Withdrawal.

ACCEPT

Next

3. You will be directed to '**Step 2 – Member Information and Eligible Amount**'. Fill in the necessary fields and click on the '**Next**' button.

e-Pengeluaran

Step 1
New Withdrawal
Application

Step 2
Member Information and
Eligible Amount

Step 3
Withdrawal Summary

Step 4
Withdrawal
Acknowledgement

Personal Details

Name :
ID No. :

Correspondence Address

☐ Tick here if your correspondence address is not in Malaysia

Address* :
:
:
:
Postcode* :
City* :
State* :
Country* : MALAYSIA

Contact Information

Mobile Phone* :
House Phone :
Office Phone :
E-mail* :

Withdrawal Information

Type of Withdrawal : Education
Pay To : Higher Learning Institution
Participating Institution : TAYLOR'S UNIVERSITY
Level of Study/Course : Sarjana Muda/Bachelor
Application For : Self
Course Start Date - Course Completed/Quit/Failed Date :
Student Name* :
Student ID Type* : MyKad No.
Student ID No* : - -
Student Reference No.* (?) :
Eligible Amount : RM

Fees and Payment Details (Applied amount subject to withdrawal eligibility)

Payment to Higher Learning Institution (RM) * (?) :
Please enter value for Payment to Higher Learning Institution

Applied Amount (RM) (?) :
* Mandatory Field

BackNext

Withdrawal Information & Fees and Payment Details

- Student Name: Taylor's Student's Name
- Student ID Type: MyKad
- Student ID No.: MyKad Number
- Student Reference No.: Taylor's Student ID
- Payment to Higher Learning Institution and Applied Amount: Exact Amount as Receipt's Amount

4. Next, you will be directed to '**Step 3 – Withdrawal Summary**'. Follow the steps below.

The image shows two screenshots from a web application. The first screenshot is titled "e-Pengeluaran: Request TAC" and contains two input fields: "Registered Mobile No. for TAC" and "TAC". A red box highlights the "Request TAC" button, with an arrow pointing to it from a black box containing the text "1 Click Request TAC and fill in the TAC no.". Below the input fields are three buttons: "Back", "Submit", and "Print". The "Submit" button is circled in red, with an arrow pointing to it from a black box containing the text "2 Click Submit". The second screenshot shows a terms and conditions screen with eight numbered points. At the bottom, there are two buttons: "AGREE" and "DISAGREE". The "AGREE" button is circled in red, with an arrow pointing to it from a black box containing the text "3 Click Agree".

e-Pengeluaran: Request TAC

Registered Mobile No. for TAC :

TAC :

Request TAC

Back Submit Print

2 Click Submit

1. I hereby confirm that all information furnished are true and correct.
2. I understand that if I furnish any untrue or incorrect information or submit any forged documents, it is an offence and I will be liable to a fine or imprisonment or both.
3. I understand that the amount to be received from EPF is subject to the applicant's eligibility and available balance in Account 2.
4. I understand that if the amount is not utilized for the purpose of this application, it must be returned to EPF within six (6) months from the withdrawal date.
5. I hereby allow EPF to:
i. obtain any information from the loan provider/institution or other third parties related to this application; and
ii. disclose any information related to this application.
6. I hereby authorize the third party to provide the information to EPF for the purpose of this application.
7. I understand that I will be fully responsible for any payment due to the third party related to this application.
8. I understand that the approval and payment for this application are subject to the terms and conditions as determined by EPF.

AGREE DISAGREE

3 Click Agree

5. Finally, you will be directed to '**Step 4 – Withdrawal Acknowledgement**'.

e-Pengeluaran

Step 1
New Withdrawal
Application

Step 2
Member Information and
Eligible Amount

Step 3
Withdrawal Summary

Step 4
Withdrawal
Acknowledgement

Successful Submission

This Withdrawal Application form has been submitted successfully.

Submission Date	
Status	SUBMITTED FOR HIGHER LEARNING INSTITUTION CONFIRMATION
Reference No.	

Thank you for using e-Pengeluaran Services.

The request has been submitted to the Higher Learning Institution for verification. Registration is subjected to Higher Learning Institution feedback.

There are no documents to be submitted to EPF based on Applicant's Declaration. EPF reserves the right to request for other documents (if necessary). Applicant is advised to refer to the Withdrawal Document Checklist at the EPF website.

Please spend a few minutes to share your thoughts with us in [Customer Satisfaction Survey](#) 2023 . We greatly appreciate your feedback. Thank you.

Print

Close

Click **Print** and please keep for reference

Self-Reimbursement

1. If the member would like to use e-Pengeluaran for the Self Reimbursement for PAID FEES, please follow the steps below.

e-Pengeluaran

Step 1
New Withdrawal
Application

Step 2
Member Information and
Eligible Amount

Step 3
Withdrawal Summary

Step 4
Withdrawal
Acknowledgement

Withdrawal Type*
: Education (?)

Participating Institution*
: TAYLOR'S UNIVERSITY (?)

Pay To*
: Self Reimbursement

Level of Study/Course*
: Choose One
Higher Learning Institution
Self Reimbursement
Higher Learning Institution & Self Reimbursement

Application For*
: Higher Learning Institution & Self Reimbursement

Course Start Date*
: 29/04/2024

Course Completed/Quit/Failed
Date* (?)
: 30/06/2024

* Mandatory Field

Next

Search "TAYLOR'S UNIVERSITY"

Choose "Self Reimbursement"

Refer to student's Taylor's Offer Letter and student's Study Plan

2. Click on the '**Accept**' button to proceed after reading the '**Terms and Conditions**'.

The screenshot displays the 'e-Pengeluaran' application interface. A modal dialog box titled 'Terms and Conditions' is open, listing eight terms. The 'ACCEPT' button at the bottom of the dialog is highlighted with a red circle. In the background, the application form is visible, showing 'Step 1 New Withdrawal Application' and various input fields like 'Withdrawal Type', 'Participating Institution', 'Pay To', 'Level of Study/Course', 'Application For', 'Course Start Date', and 'Course Completion Date'. A 'Next' button is located at the bottom of the form.

e-Pengeluaran

Step 1
New Withdrawal Application

Withdrawal Type

Participating Institution

Pay To*

Level of Study/Course

Application For*

Course Start Date

Course Completion Date* (?)

*** Mandatory Field**

Next

Terms and Conditions

1. Member's age and balance in Account 2 are in accordance with the current withdrawal terms.
2. The student is pursuing/have completed studies at the participating e-Pengeluaran Higher Learning Institution(HLI); and/or
3. The student has obtained education loan and has loan balance with the participating e-Pengeluaran Education Loan Provider (ELP).
4. The approved level of study is based on the withdrawal eligibility requirements stipulated by the EPF.
5. Approval will be based on verification from the HLI/ELP.
6. EPF reserves the right to request for member's thumbprint authentication at the EPF Office/Financial Institution based on the e-Pengeluaran Terms and Conditions.
7. The withdrawal payment is via Direct Crediting.
8. Application fulfils the Terms and Conditions of Withdrawal.

ACCEPT

3. You will be directed to '**Step 2 – Member Information and Eligible Amount**'. Fill in the necessary fields and click on the '**Next**' button.

Reimbursement Details

Receipt 1 No.* : TUCLS/612997

Receipt 1 Date* : 26/04/2024 Date Format: DD/MM/YYYY

Receipt 1 Amount (RM)* : 100.00

Total Receipt Amount (RM) : 100.00

[Click here to add more receipt details](#)

Fees and Payment Details (Applied amount subject to withdrawal eligibility)

Payment to Member (RM) * (?) : 100.00

Applied Amount (RM) (?) : 100.00

Payment Details

Bank Name* : MAYBANK

Savings/Current Account No.* :

Delete (?)

* Mandatory Field

Back

Next

Reimbursement Details & Fees and Payment Details

- Receipt 1 No.: Refer to the Receipt No. printed in the Official Receipt made available in Campus Central / Parent Portal
- Receipt 1 Date: Refer to the receipt date
- Receipt 1 Amount (RM): Refer to the total amount in the receipt
- Payment to Member (RM): Exact Amount as Receipt's Amount
- Bank Name: Choose your preferred bank
- Savings/Current Account No.: Key in your Savings or Current Account No.

4. Next, you will be directed to '**Step 3 – Withdrawal Summary**'. Follow the steps below.

The image shows a two-step process for requesting a TAC. The first step is the 'e-Pengeluaran: Request TAC' form, which has fields for 'Registered Mobile No. for TAC' and 'TAC'. A red box highlights the 'Request TAC' button, with an arrow pointing to it from a black box containing the instruction '1 Click Request TAC and fill in the TAC no.'. Below the form are three buttons: 'Back', 'Submit', and 'Print'. The 'Submit' button is circled in red, with an arrow pointing to it from a black box containing the instruction '2 Click Submit'. The second step is a confirmation dialog box with a list of eight terms and conditions. At the bottom of the dialog are two buttons: 'AGREE' and 'DISAGREE'. The 'AGREE' button is circled in red, with an arrow pointing to it from a black box containing the instruction '3 Click Agree'.

e-Pengeluaran: Request TAC

Registered Mobile No. for TAC : _____

TAC : _____

Request TAC

Back Submit Print

1 Click Request TAC and fill in the TAC no.

2 Click Submit

1. I hereby confirm that all information furnished are true and correct.
2. I understand that if I furnish any untrue or incorrect information or submit any forged documents, it is an offence and I will be liable to a fine or imprisonment or both.
3. I understand that the amount to be received from EPF is subject to the applicant's eligibility and available balance in Account 2.
4. I understand that if the amount is not utilized for the purpose of this application, it must be returned to EPF within six (6) months from the withdrawal date.
5. I hereby allow EPF to:
i. obtain any information from the loan provider/institution or other third parties related to this application; and
ii. disclose any information related to this application.
6. I hereby authorize the third party to provide the information to EPF for the purpose of this application.
7. I understand that I will be fully responsible for any payment due to the third party related to this application.
8. I understand that the approval and payment for this application are subject to the terms and conditions as determined by EPF.

AGREE DISAGREE

3 Click Agree

5. Finally, you will be directed to '**Step 4 – Withdrawal Acknowledgement**'.

e-Pengeluaran

Step 1
New Withdrawal
Application

Step 2
Member Information and
Eligible Amount

Step 3
Withdrawal Summary

Step 4
Withdrawal
Acknowledgement

Successful Submission

This Withdrawal Application form has been submitted successfully.

Submission Date	
Status	SUBMITTED FOR HIGHER LEARNING INSTITUTION CONFIRMATION
Reference No.	

Thank you for using e-Pengeluaran Services.

The request has been submitted to the Higher Learning Institution for verification. Registration is subjected to Higher Learning Institution feedback.

There are no documents to be submitted to EPF based on Applicant's Declaration. EPF reserves the right to request for other documents (if necessary). Applicant is advised to refer to the Withdrawal Document Checklist at the EPF website.

Please spend a few minutes to share your thoughts with us in [Customer Satisfaction Survey](#) 2023 . We greatly appreciate your feedback. Thank you.

Print

Close

Click **Print** and please keep for reference

Higher Learning Institution and Self-Reimbursement

1. If the member would like to use e-Pengeluaran for the Higher Learning Institution and Self Reimbursement for UNPAID and PAID FEES, please follow the steps below.

e-Pengeluaran

Step 1
New Withdrawal Application

Step 2
Member Information and Eligible Amount

Step 3
Withdrawal Summary

Step 4
Withdrawal Acknowledgement

Withdrawal Type*
: Education (?)

Participating Institution*
: TAYLOR'S UNIVERSITY (?)

Pay To*
: Higher Learning Institution & Self Reimbursement

Level of Study/Course*
: Choose One
Higher Learning Institution
Self Reimbursement

Application For*
: Higher Learning Institution & Self Reimbursement

Course Start Date*
: 29/04/2024

Course Completed/Quit/Failed Date* (?)
: 30/06/2024

* Mandatory Field

Next

Search "TAYLOR'S UNIVERSITY"

Choose "Higher Learning Institution & Self Reimbursement"

Refer to student's Taylor's Offer Letter and student's Study Plan

2. Click on the '**Accept**' button to proceed after reading the '**Terms and Conditions**'.

The screenshot displays the 'e-Pengeluaran' application interface. A modal dialog box titled 'Terms and Conditions' is open, listing eight terms. The 'ACCEPT' button at the bottom of the dialog is circled in red. In the background, the application form is visible, showing 'Step 1 New Withdrawal Application' and various input fields like 'Withdrawal Type', 'Participating Institution', 'Pay To', 'Level of Study/Course', 'Application For', 'Course Start Date', and 'Course Completion Date'. A 'Next' button is located at the bottom of the form.

e-Pengeluaran

Step 1
New Withdrawal Application

Withdrawal Type

Participating Institution

Pay To*

Level of Study/Course

Application For*

Course Start Date

Course Completion Date* (?)

*** Mandatory Field**

Next

Terms and Conditions

1. Member's age and balance in Account 2 are in accordance with the current withdrawal terms.
2. The student is pursuing/have completed studies at the participating e-Pengeluaran Higher Learning Institution(HLI); and/or
3. The student has obtained education loan and has loan balance with the participating e-Pengeluaran Education Loan Provider (ELP).
4. The approved level of study is based on the withdrawal eligibility requirements stipulated by the EPF.
5. Approval will be based on verification from the HLI/ELP.
6. EPF reserves the right to request for member's thumbprint authentication at the EPF Office/Financial Institution based on the e-Pengeluaran Terms and Conditions.
7. The withdrawal payment is via Direct Crediting.
8. Application fulfils the Terms and Conditions of Withdrawal.

ACCEPT

3. You will be directed to '**Step 2 – Member Information and Eligible Amount**'. Fill in the necessary fields and click on the '**Next**' button.

Reimbursement Details

Receipt 1 No.* :

Receipt 1 Date* : Date Format: DD/MM/YYYY

Receipt 1 Amount (RM)* :

Total Receipt Amount (RM) :

[Click here to add more receipt details](#)

Fees and Payment Details (Applied amount subject to withdrawal eligibility)

Payment to Higher Learning Institution (RM) * (?) :

Payment to Member (RM) * (?) :

Applied Amount (RM) (?) :

Payment Details

Bank Name* :

Savings/Current Account No.* :

* Mandatory Field

[Back](#) [Next](#)

Reimbursement Details & Fees and Payment Details

- Receipt 1 No.: Refer to the Receipt No. printed in the Official Receipt in Campus Central / Parent Portal
- Receipt 1 Date: Refer to the receipt date
- Receipt 1 Amount (RM): Refer to the total amount in the receipt
- Payment to Member (RM): Exact Amount as Receipt's Amount
- Bank Name: Choose your preferred bank
- Savings/Current Account No.: Key in your Savings or Current Account No.

4. Next, you will be directed to '**Step 3 – Withdrawal Summary**'. Follow the steps below.

The image shows a two-part interface. The top part is a form titled "e-Pengeluaran: Request TAC". It contains two input fields: "Registered Mobile No. for TAC" and "TAC". Below these fields are three buttons: "Back", "Submit", and "Print". The "Submit" button is circled in red. A black callout box with a red circle and the number "1" points to the "Request TAC" text next to the TAC input field, containing the instruction "Click **Request TAC** and fill in the TAC no.". A second black callout box with a red circle and the number "2" points to the "Submit" button, containing the instruction "Click **Submit**".

The bottom part is a confirmation dialog box with a close button (X) in the top right corner. It contains a list of eight terms and conditions. At the bottom of the dialog are two buttons: "AGREE" and "DISAGREE". The "AGREE" button is circled in red. A black callout box with a red circle and the number "3" points to the "AGREE" button, containing the instruction "Click **Agree**".

1 Click **Request TAC** and fill in the TAC no.

2 Click **Submit**

3 Click **Agree**

1. I hereby confirm that all information furnished are true and correct.
2. I understand that if I furnish any untrue or incorrect information or submit any forged documents, it is an offence and I will be liable to a fine or imprisonment or both.
3. I understand that the amount to be received from EPF is subject to the applicant's eligibility and available balance in Account 2.
4. I understand that if the amount is not utilized for the purpose of this application, it must be returned to EPF within six (6) months from the withdrawal date.
5. I hereby allow EPF to:
i. obtain any information from the loan provider/institution or other third parties related to this application; and
ii. disclose any information related to this application.
6. I hereby authorize the third party to provide the information to EPF for the purpose of this application.
7. I understand that I will be fully responsible for any payment due to the third party related to this application.
8. I understand that the approval and payment for this application are subject to the terms and conditions as determined by EPF.

5. Finally, you will be directed to '**Step 4 – Withdrawal Acknowledgement**'.

e-Pengeluaran

Step 1
New Withdrawal
Application

Step 2
Member Information and
Eligible Amount

Step 3
Withdrawal Summary

Step 4
Withdrawal
Acknowledgement

Successful Submission

This Withdrawal Application form has been submitted successfully.

Submission Date	
Status	SUBMITTED FOR HIGHER LEARNING INSTITUTION CONFIRMATION
Reference No.	

Thank you for using e-Pengeluaran Services.

The request has been submitted to the Higher Learning Institution for verification. Registration is subjected to Higher Learning Institution feedback.

There are no documents to be submitted to EPF based on Applicant's Declaration. EPF reserves the right to request for other documents (if necessary). Applicant is advised to refer to the Withdrawal Document Checklist at the EPF website.

Please spend a few minutes to share your thoughts with us in [Customer Satisfaction Survey](#) 2023 . We greatly appreciate your feedback. Thank you.

Print

Close

Click **Print** and please keep for reference

-End of Document-